



## **PIE COVID-19 ACTION PLAN**

UPDATED – MAY 3, 2021

In preparation and response to the COVID-19 pandemic, St. Pete-Clearwater International Airport (PIE) is implementing best practices for safety and economic recovery. To instill the highest level of confidence that PIE is a safe, clean, and secure airport for our passengers, employees, and tenants, the **PIE COVID-19 Action Plan** will be in effect until further notice.

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### **SAFE AND CLEAN FACILITIES FOR OUR TEAM AND TRAVELERS**

**Airport Cleaning & Sanitation Protocols** -Continue precautionary steps in response to the spread of COVID-19, including increased cleaning and sanitizing procedures.

- Total sanitizing of all surfaces; increased intensity and frequency of disinfecting hard surfaces and high-touch areas throughout the airport
- Increased cleaning efforts in the restrooms and other public areas
- Assuring public restrooms are supplied with soap and towels
- Additional hand sanitizing stations Installed throughout the airport
- Sanitize the entire airport monthly with Clorox 360 or similar product

### **Guest Sanitization Stations**

- Provide hand sanitizer and/or disinfectant hand wipes at sanitizing stations at specific locations at airport to include:
  - Airline Check-in Line Entry -Ticketing A and Ticketing B
  - TSA Screening Exit – at Bin Pick-up Areas
  - Gate Entry to aircraft
  - Bag Claim - between bag belts
  - At Visitor Info Booth
  - Various high traffic areas including terminal areas near food/beverage and news/gifts concessions, and rental car companies of interest

### **ENABLE SOCIAL DISTANCING AND PROTECTIVE ACTIONS**

#### **FACE COVERINGS AT THE AIRPORT**

***Extended to September 13, 2021*** - Federal law requires wearing a mask at all times in and on the airport and failure to comply may result in removal and denial or re-entry.

**Refusing to wear a mask in or on the airport is violation of federal law; individuals may be subject to penalties under federal law.**

***Additionally, Pinellas County Board of County Commissioners enacted an ordinance effective 6/24/20 at 5:00 PM requiring face coverings in most indoor places. The ordinance defines a face covering as a material that covers the nose and mouth and remains affixed or a face shield. A cloth face covering, or mask, may be factory-made or sewn by hand and can be improvised from clothing or other household fabric items.***

**Requirements:**

- **Citizens must wear a face covering while in most indoor public places within Pinellas County**, with exceptions, including,
  - The mandate cannot conflict with the Americans with Disabilities Act.
  - If a person is under age 18, that person's use of a face covering is left to the discretion of that person's parent, guardian or an accompanying adult.
- **Restaurant and bar staff must wear a face covering while on duty** and while directly or indirectly preparing food or beverage, or serving food or beverage, or having customer contact, regardless of where the food or beverage is being prepared or whether the customers are inside or outside. Customers can remove their face coverings while dining or consuming a beverage when seated and social distancing.
- Restaurants and bars must position chairs and tables so that parties of one or more are separated by six feet and **patrons are not standing at the bar or congregating in any area.**
- Retail employees must wear face coverings unless working in an area of the business that is not open to the customers and has social distancing measures in place.
- **Complimentary Face Coverings-** provided at All Entrances to the Airport Terminal Building, TSA Checkpoint Entrances, and Visitor Information Booth **(effective 6/23/20)**

**SOCIAL DISTANCING MEASURES**

- TSA Security Checkpoint Queues
  - Floor decals placed every 6 feet in passenger queuing areas
  - Install plexiglass dividers at the TSA Check Station/Podium
- Ticket Counters
  - Floor decals placed every 6 feet in passenger queuing areas
  - Install plexiglass dividers in front of each work station
- Gate Hold Areas
  - Select seating in gate areas will be blocked by decals to provide ample space between seats and between rows
  - Promote social distancing with public messaging and signage
- Baggage Claim
  - Spread flights out among baggage claim belts when feasible
- Concessions
  - Following CDC and DOH guidelines
- U.S. Customs and Border Protection (CBP)
  - Signage informing arriving passengers to maintain social distancing for the CBP Officer

- Parking Facilities
    - Long Term open for passengers and customers
    - Economy Lot to reopen June 26, 2020 (**Revised 6/24/20**)
      - Masks will be available in the shuttle
      - A limit of seven persons per shuttle will be allowed
    - Employee Parking Lot open within walking distance of terminal
    - Short-term Parking to reopen for airport guests with no overnight parking (date pending)
    - Ground Transportation Lot open for taxis, hotel and off-site rental car shuttles
  - Meeters-and-Greeters in the Main Terminal
    - Encourage meeters and greeters not to enter Terminal with exception of individuals escorting unaccompanied minors or special needs passengers
    - Encourage use of Cell Phone Waiting Lot for curbside pick-up or Short-term Parking Lot (when reopened) to wait for passengers
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## COMMUNICATIONS OUTREACH

- External Communications/ Public Outreach
    - Promotion of safe travel practices and relevant travel information at airport
      - CDC / FL Department of Health posted information
      - Announcements on the terminal public address system to remind the public to maintain social distancing
      - Airport signage on Face Coverings and Social Distancing
      - Electronic signage – use Virtual Messaging Boards
    - Promotion of safe travel practices and relevant travel information on communication platforms
      - Website posts
      - Social Media – Facebook & Twitter
      - Media releases
    - Coordinate information with Partner Agencies
      - Department of Health
      - Pinellas County/ State of Florida
      - Tenants
      - FAA & Homeland Security
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