HIGHLIGHTS FROM THE DIRECTOR

Almost two years in the making, PIE’s terminal has been completely renovated. It’s been a hectic journey, with some customer inconvenience. You all have been so supportive. We appreciate your kind and gentle understanding during the construction project. The traveling public has raved about the improvements. The décor is themed with the leisure traveler in mind and highlights the beauty of our destination – beaches, water, and sunshine. Beautiful artwork adorns our corridors. Our tile floors have one of a kind terrazzo inserts depicting a variety of sea creatures, and the pies de resistance is the blown and painted glass art wall located in the main entry area.

The success of the terminal project is the result of TEAMWORK. Funding for the $21 million cost was provided by the Federal Aviation Administration, Florida Department of Transportation, and the Department of Homeland Security Transportation Security Administration, as well as Passenger Facility Charges collected from the sale of airline tickets. This included almost $6 million of funds secured under the auspices of the American Recovery and Reinvestment Act. Rest assured, there was no local tax dollars used.

This was a total airport staff effort including custodians, trades people, operations, and engineering. We were very fortunate to have great design and construction partners; particularly, Kelly Taaffe Noto, who transformed the look and feel of PIE, and Ajax Building Corp., who did a quality job under challenging construction conditions. Also, we received wonderful cooperation from our tenants, the Transportation Security Administration, and US Visit staff.

A special thanks to Pinellas County Cultural Affairs, the Public Art Committee, and glass artist Guy Kemper for providing our signature entry with the installation of SunSkySea.

I could not be prouder of everyone’s collective dedication to insuring that you will enjoy an enhanced travel experience when choosing to fly from PIE.

More to come, Noah Lagos

AIR SERVICE NEWS

Allegiant Air began a new sponsorship with the Tampa Bay Rays this season. Digital advertising of Allegiant Air appears above 3rd base at the “Trop”, and on home game Fridays, a lucky contestant gets a chance to win Allegiant Airline tickets by catching a pop fly! Go Rays!!

Great news! Allegiant Air plans a full summer season serving all current 20 destination cities. Check out the list on www.fly2pie.com. PIE also congratulates Allegiant Air on 29 consecutive profitable quarters.
Terminal Renovation Project

The final component of the Terminal Renovation Project, the concession area for gates 2 thru 6, will be completed in early June. This new concession area will be an attractive and convenient addition for passengers waiting to board their flight after completing security screening. New carpeting, tile, and over 900 Herman-Miller seats have been placed in the gates 2 - 6 and 7 -10 holding areas, creating a new level of comfort for our passengers.

A new Visitor Information Booth will also be added in early summer. The booth was designed by the Terminal Renovation Project’s Interior Designer Kelly Taaffe Noto in keeping with the new tropical decor. Additionally, the airport’s volunteers who staff the kiosk provided valuable input to make the booth user friendly for our passengers.

Visiting Groups Enjoy the Renovations

The airport was recently visited by a US Department of Commerce International Trade Administration delegation of airport professionals from Russia. Airport staff presented information about PIE’s management, operations and facilities. The group then toured the terminal, and appreciated first hand the improvements and our approach to customer service.

Another group who recently toured, wrote “Thank you for one of the best adventures our group has ever had. Everyone commented on how much they enjoyed the presentation and the travel game. We learned quite a bit about the airport and the effort to improve the facility” - The GEMS

Terminal Renovation Projects

<table>
<thead>
<tr>
<th>Project Costs</th>
<th>Estimated or Actual</th>
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<tbody>
<tr>
<td>Terminal Design and Consulting Services</td>
<td>$3,493,750</td>
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<tr>
<td>Terminal Improvements Construction</td>
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<td>Passenger Loading Bridges</td>
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<td>Floor Covering - Carpet</td>
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<td>Passenger Seating</td>
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<tr>
<td>In-line Baggage Screening TSA Project</td>
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<tr>
<td>Misc. Project Costs</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$20,977,200</strong></td>
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Revenue Sources

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<th>Revenue Sources</th>
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<tr>
<td>Federal Aviation Administration Grants</td>
<td>$16,794,776</td>
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<td>Florida Department of Transportation Grants</td>
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<td>Transportation Security Administration Grants</td>
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<td>Passenger Facility Charges</td>
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<td>Airport Reserves</td>
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<tr>
<td><strong>Totals</strong></td>
<td><strong>$20,977,200</strong></td>
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Fire Suppression Water Line- A successful joint project between Utilities and the Airport

A new 12 inch ID HDPE water main was recently installed by Pinellas County Utilities. It will deliver all of the water supply needed for terminal sprinkling needs now and for the future. This cooperative effort between the Airport and Utilities departments saved time and money in completing this “in county” job.

Parking Lot Improvements

The next major project the airport is undertaking is the reconfiguration of our parking lots to create easier short term access to our customers. Our short term parking area will be relocated to the current rental car parking area. Passengers with limited mobility will then have significantly less distance to walk to the terminal.

The airport anticipates advertising the project in May 2010 with construction in September and October this year.
## AIRPORT OPERATIONS & NOISE AFFAIRS UPDATE

- For questions about PIE’s Noise Abatement and Mitigation Program, contact the Noise Affairs Office at (727)453-7880 or airportnoise@pinellascounty.org.

If you have concerns or complaints about aircraft noise from St. Petersburg-Clearwater Int’l Airport, please contact the Noise Hotline at (727)453-7877 or visit our website at [www.fly2pie.com/noise](http://www.fly2pie.com/noise). The website features a flight tracking option, frequently asked questions about aircraft noise, and an automated complaint form for reporting noise incidents to the airport.

### Total Noise Complaints for 2009 lowest in 6 years

Complaints totaled 170 in 2009, the lowest since recording began in 2003; the annual average is 328 complaints.

### Noise Abatement Task Force (NATF)

Community, airport, and aviation tenant representatives form the NATF and meet to discuss noise affairs at PIE. All meetings are held quarterly in the Airport Conference Room 234 and are open to the public; minutes are posted on the website. Upcoming meetings will be held at 3:00 PM on July 21 & October 20.

### Welcome New Operations Supervisor Mike Ailing

Michael Ailing began training as Interim Operations Supervisor on March 1st. Michael graduated from Florida Institute of Technology in May of 2009, where he received a Bachelor’s degree in Aviation Management and became a Certified Member of the American Association of Airport Executives. He is originally from Niagara Falls, NY and has had a strong interest in Aviation since childhood.

### PIE Receives TSA Grant for Inline Baggage Screening System

St. Petersburg-Clearwater International Airport received a U.S. Department of Homeland Security - Transportation Security Administration (TSA) grant to fund a new inline checked baggage screening system (Inline System) for Ticketing “B”. The project scope includes new conveyor components, mechanical, electrical, structural, and telecommunications infrastructure to accommodate a new TSA Explosive Detection System. The Inline System will automate the checked baggage screening process and increase baggage throughput to 500 bags an hour, versus the existing stand-alone equipment that processes approximately 125 bags an hour.

### REAL ESTATE DEVELOPMENT

- The latest on projects at the airport and surrounding airport-owned real estate. For more information, contact Properties Director Bob Humberstone at (727)453-7820 or bhumber@pinellascounty.org.

### USAmeriBank Relocates Headquarters to Airport Business Center

PIE is pleased to welcome USAmeriBank as our newest business park tenant. USAmeriBank is under contract with E & G Properties, LTD for the purchase of a 32,000 square foot business center that will become home for their corporate headquarters. USAmeriBank is one of the fastest-growing banks in Florida. They opened for business in February 2007, and now have five branches located in the Tampa Bay area with an asset base of approximately $800 million. USAmeriBank’s parent company is USAmeriBancorp.

### Airco Golf in Full Swing while planning for potential future Airco Redevelopment

On March 16, 2010, Pinellas County approved applications for Rezoning and Land Use Amendments for the Airco Golf Course (Airco) property. This action is consistent with the Airport Master Plan that was approved by the Federal Aviation Administration (FAA) and adopted by Pinellas County in 2004. The Airport Master Plan is a FAA requirement that serves as a long-term projection and planning tool to be used by the Airport in preparation for future aviation needs of Pinellas County.

Even though the Rezoning and Land Use Amendments were approved, the 123.5 acre Airco Golf Course operation remains open to the public. Airco is a par 72, 18-Hole Championship Golf Course that includes a Golf Shop with a full service restaurant and pub. Airco first opened for business in July 1961, and continues offering quality, daily, public golf and casual dining at affordable pricing. For additional golf information, contact the Golf Shop at 727-573-GOLF (4653).
Community Relations

The airport recently hosted a blood drive at the terminal and was pleased to provide the community blood supply 15 donors. Individuals from the airport, airlines, TSA and FAA were among the contributors. Thank you!

Volunteer Appreciation

Pinellas County hosted its first Volunteer Appreciation Event on April 19th, highlighting the unique contributions of volunteers to many county operations. At the airport, we are pleased to have a group of very friendly volunteers that serve as the first greeters to visiting guests and returning residents in Pinellas County. Our Visitor Information Booth is located in the Bag Claim facility and supplies brochures, maps, and information to our passengers. Additionally, we have a couple of long-term volunteers assisting in our airport operations office. Our volunteers, several who serve together in husband and wife teams, are wonderful ambassadors to our community, working independently on day and evening shifts. Opportunities are available and if interested, please contact Michele Routh at (727)453-7879.

Annual Budget Planning and Operations Statistics

FY 2011 Budget - The Airport submitted its budget for Fiscal Year 2011. This budget maximizes the opportunities from operating fees and lease revenue, continues to control operating expenses while maintaining service levels at high standards. There are no Pinellas County taxes used to support the airport, which operates as an enterprise fund. The expenditures in the budget are balanced to revenues pursuant to budget targets provided by the County. The total amount of the operating expense budget is $10,067,420.

CY 2009 Airline Passengers - Total passengers in 2009 were 776,535, an increase of 34,155 passengers (4.6%) from 2008. This increase was attributable to the addition of new cities and service frequency by Allegiant Airlines.

CY 2009 Aircraft Operations Total aircraft operations in 2009 were 143,930, a decrease of 11,578 aircraft operations (-8.7%) from CY 2008. This decrease was attributable to the general economic conditions resulting in less general aviation operations.

CY 2009 Cargo Operations - Total cargo tonnage shipments in CY 2009 were 16,253. This represents a decrease of 4,435 tons of cargo from CY 2008 and was attributable to the general economic conditions resulting in less cargo shipments by UPS.

2010 Tony Jannus Distinguished Aviation Award Recipient Announced

Congratulations Jaan Albrecht, Chief Executive Officer at Star Alliance Services GmbH,. Albrecht has been the driving force behind the world’s first and most experienced airline alliance since assuming the position in 2001 and instrumental in contributing to the growth and integration of the group of currently 26 member airlines.

Albrecht will be honored at a luncheon and dinner banquet on Friday, October 29th. For information about the awards, sponsorship opportunities, the Jannus High School Essay contest, or the College Scholar Awards, visit www.tonyjannusaward.com or call (727)821-5155 ext.120.

The Tony Jannus Distinguished Aviation Society is a tax-exempt 501(c)3 organization.